Yehuda Fabian

System Administrator at a healthcare company
with 501-1,000 employees

Granular delegation has improved directory security and automates provisioning tasks

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What is our primary use case?

"One Identity Active Roles is used for provisioning and directory management."

What is most valuable?

"One Identity Active Roles has excellent delegation of permissions capabilities, allowing me to isolate the help desk team and give them permissions exactly where I need them, easily. I appreciate the automations, where PowerShell scripts can do things on behalf of other staff that I do not want to give permissions to. Two-factor authentication helps ensure that people who perform actions in Active Directory have two-factor authentication enabled.

"One Identity Active Roles helps by automating tasks through scripts instead of manually running scripts or doing certain things manually, allowing people with fewer privileges to run those automations instead of burdening system admins.

"One Identity Active Roles has benefited my security posture by helping reduce internal exposures of permissions and by facilitating two-factor authentication for Active Directory.

"One Identity Active Roles supports my provisioning and de-provisioning needs very well. It has helped increase operational efficiency by saving a lot of time and has helped reduce the number of privileged accounts.

"I evaluate the ease of managing on-premises and cloud-based identity directories through a single pane of glass as fairly easy, with a learning curve that makes it very easy to maintain once you become familiar with it."

What needs improvement?

"Integration capabilities are somewhere in the middle; it is not easy to integrate, but it is not the hardest thing out there.

"Certain automations, possibly web apps, could be improved or simplified to make them easier. These automations are what I think could be improved.

"I do not use the comprehensive group membership management feature and have not utilized the fine-grained permission control feature deeply. The process of streamlining directory security for on-premises and cloud-based directories is not particularly applicable to my organization."

For how long have I used the solution?

"I have been using One Identity Active Roles for about three years."

What do I think about the stability of the solution?

"One Identity Active Roles has very few bugs and is actually very stable, so I would rate the stability a nine out of ten."

What do I think about the scalability of the solution?

"I am not certain if One Identity Active Roles is a scalable solution for us since we have local deployment and approximately 50 users, and scalability is not really relevant to our situation."

How are customer service and support?

"I rate the vendor's technical support a ten out of ten."

Which solution did I use previously and why did I switch?

"We tried other solutions years ago, but I cannot compare them because I do not remember the details. Upper management tried something like SailPoint, Amada, or Symantec a while ago, but that was not me and those individuals are no longer with the company."

How was the initial setup?

"The deployment of One Identity Active Roles probably took weeks, though it depends on what is meant by deployment."

What about the implementation team?

"One Identity Active Roles was purchased through a partner."

What's my experience with pricing, setup cost, and licensing?

"I am aware of the pricing; it is on the expensive side, though pricing is not my department."

What other advice do I have?

"One Identity Active Roles is not a scalable solution for our organization since we have local deployment and approximately 50 users, and scalability is not really relevant to us. It is not a global solution; it is not worldwide.

"The process of streamlining directory security for on-premises and cloud-based directories is not particularly applicable to my situation. Approximately 50 users use the solution.

"I would say One Identity Active Roles has reduced privileged accounts by about 30 percent. To my knowledge, it has not helped reduce identity-based breaches.

"I assess the visibility that One Identity Active Roles provides into my directory ecosystem as excellent. I would rate the granular control of One Identity Active Roles as a ten out of ten.

"I would recommend this product, but it depends on exactly what you are trying to achieve; conducting a proof of concept about what you would like to see is vital. It is very difficult to answer in a review because it depends on the pain points of the customer and what they are trying to accomplish. Overall, I would recommend it and I am satisfied with the product.

"The vendor may reach out if they have any questions or comments about my

review. My overall review rating for One Identity Active Roles is nine out of ten.''

Which deployment model are you using for this solution?

On-premises

One Identity Active Roles

For more in-depth insights from real user reviews

Download One Identity Active Roles Buyer's Guide

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944