

DMTech enjoys full customization in a safe, secure IT environment

International drugstore prioritizes flexibility without having to sacrifice cybersecurity



Country: **Germany**

Employees: **80,000 employees, 4,000 stores**

Industry: **Software, Hardware, Technology**

Website: dmtech.tech/de/

DMTech is a 100% subsidiary that handles the entire IT infrastructure of the drugstore DM. With 4,000 stores in 14 different countries and 80,000 employees to manage, cybersecurity and user experience absolutely must go hand in hand for DMTech. Finding the balance between keeping cybercriminals out while making it easy for employees to get in was key – so, 14 years ago, they turned to One Identity.

“We needed a tool which would work with all our employees and have the capability for customization,” said Pascal Treptow, the DMTech Identity Management Engineer.

Now, with One Identity Manager as their identity governance and administration (IGA) solution, DMTech automates their provisioning, benefits

Challenges

In a company as large as DMTech, access management needed to be optimized to the point of invisibility. Using the wrong tools or misunderstanding security concepts could cause major vulnerabilities and open the company up to breaches.

Solutions

DMTech turned to One Identity Manager to optimize their identity and provisioning governance, allowing them to customize multiple processes and enhance their management of multiple different systems, identities and tenants all across Europe.

Results

- Flexibility of customization and little to no limitations
- Easy management of multiple systems and tenants, globally
- Visibility into permissions and roles
- Automated onboarding and deprovisioning
- Optimized user experience

“We have One Identity Manager in our company for over 14 years now. We needed a tool which could work with all our employees and have the capability for customization. We can do almost everything we want to do. And there are almost no limitations for it.”

*Pascal Treptow
Identity Management Engineer, DMTech*

from consolidated visibility of their objects and permissions, streamlines their access management for nontechnical employees, and enjoys practically unlimited flexibility when customizing their processes.

“We can categorize identity groups and then we have role owners and category owners,” said Treptow, “They can order the groups and also change memberships, and they can always see what they’re responsible for.”

Now, advanced customization can happen freely to ensure DMTech gets exactly what they need.

Treptow concluded that with One Identity Manager, “You can do everything you want – you can design your own processes like you need them. And you have the capabilities to do it in an environment that’s safe for you.”

The reason why I would recommend One Identity and One Identity Manager to other companies is that you have a lot of customization options. You can do everything you want.

*Pascal Treptow
Identity Management Engineer, DMTech*

About One Identity

One Identity delivers trusted identity security for enterprises worldwide to protect and simplify access to digital identities. With flexible subscription and deployment options – from self-managed to fully managed – our solutions integrate seamlessly into your identity fabric to strengthen your identity perimeter, protect against breaches and ensure governance and compliance. One Identity is a trusted leader in identity governance and administration (IGA), privileged access management (PAM), and access management (AM) for security without compromise. For more information, visit www.oneidentity.com.